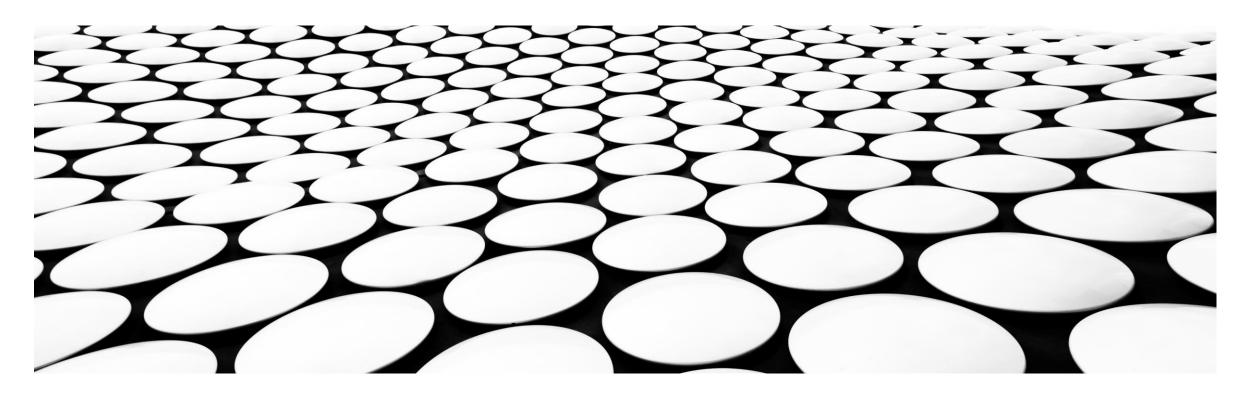
EMILY TOM, CBAP



#### **AGENDA**

- About Impostor Syndrome
- Core principles for overcoming it
- Using BA techniques to shine

# WHAT WAS HOLDING ME BACK?

Personal Story



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#### I'M LIKE KERMIT THE FROG



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It's not that easy bein' green Having to spend each day The color of the leaves

When I think it could be nicer
Bein' red or yellow or gold
Or something much more colorful
like that

It's not easy bein' green
It seems you blend in
With so many other ordinary things
And people tend to pass you over
Cause you're not standing out
Like flashy sparkles in the water
Or stars in the sky

Bein' Green lyrics on genius.com

But green's the color of spring
And green can be cool and
friendlylike
And green can be big like an ocean
Or important like a mountain
Or tall like a tree

When green is all there is to be
It could make you wonder why
But, why wonder? Why wonder?
I'm green and it'll do fine
It's beautiful, and I think it's what I want to be

### ABOUT IMPOSTOR SYNDROME

And why it holds us back

#### What does it look like?

- Fear of failure or rejection
- Feeling inadequate
- Feeling like you are a fraud

## ABOUT IMPOSTOR SYNDROME

The good news

#### The good news:

- You are not alone
- You can do something about it
- You deserve some BA treatment

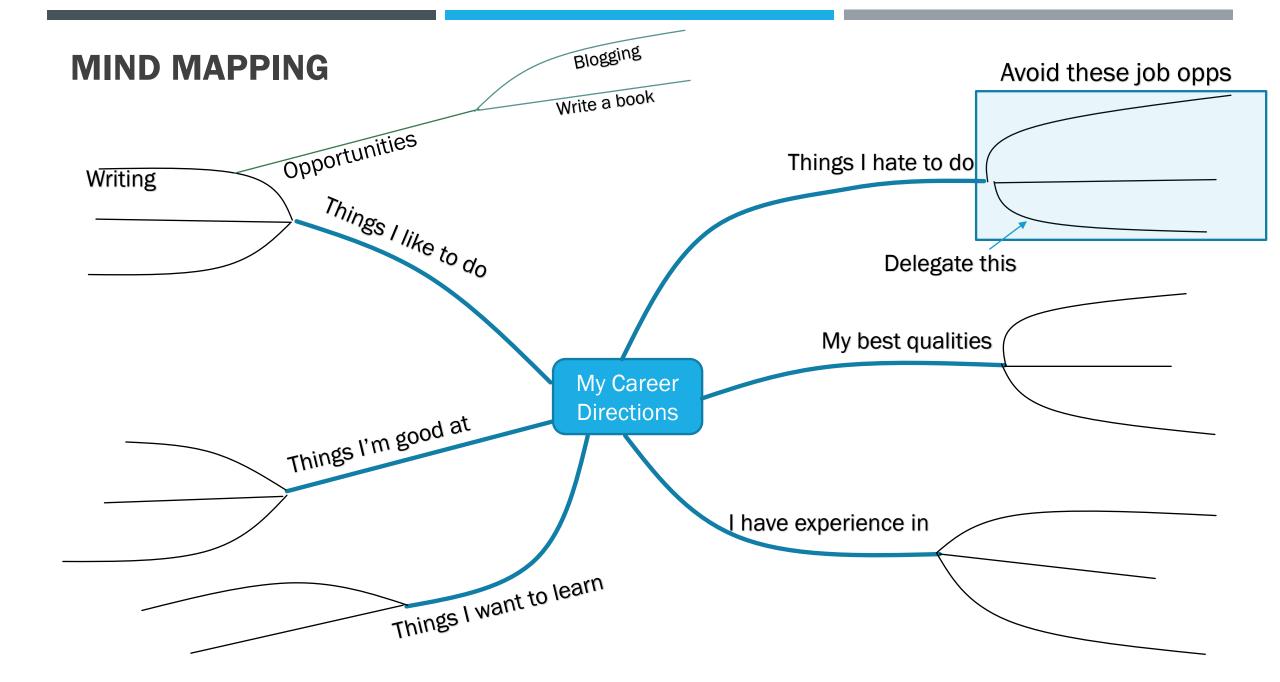
# CONTROLLING IMPOSTOR SYNDROME

Core principles

- 1. Know thyself
- 2. Live by your own standards and goals
- 3. Develop a learning mindset

BA techniques to shine like the BA that you are

- Know thyself
  - Mind mapping
  - SWOT

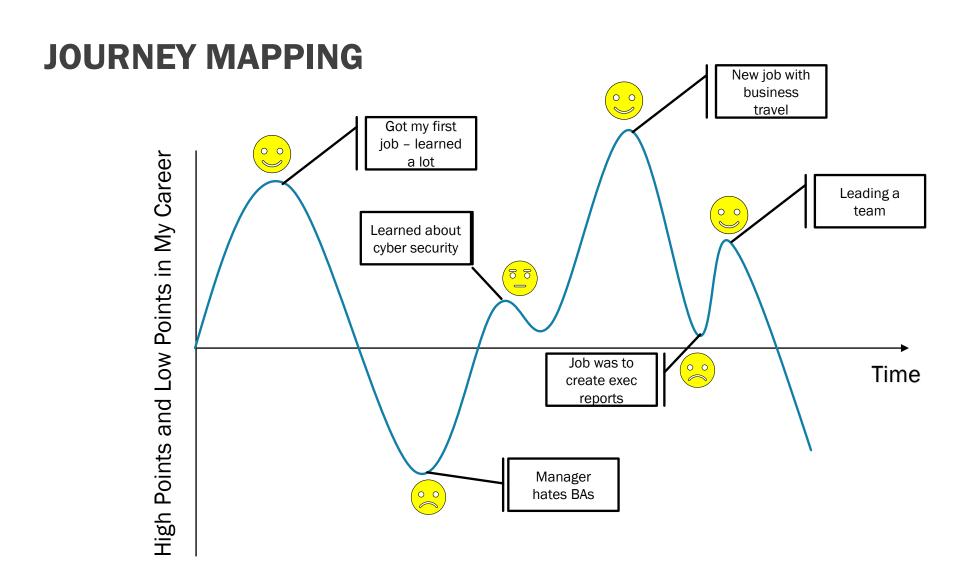


### **SWOT**

	<ul><li>Opportunities:</li><li>Teaching</li><li>Coaching</li></ul>	<ul><li>Threats:</li><li>Competition</li><li>No job growth</li></ul>
<ul><li>Strengths:</li><li>Fast learner</li><li>Understands Agile</li><li>Stakeholder empathy</li></ul>	<ul> <li>SO strategies: How to use my strengths to leverage opportunities.</li> <li>Reach out to colleges to offer to teach</li> <li>Start a mentorship program</li> </ul>	ST strategies: How to use strengths to ward off threats.  • Learn where the job opps are
<ul><li>Weaknesses:</li><li>Vendor technologies</li><li>Negotiation skills</li></ul>	<ul> <li>WO strategies: How an opp can reduce a weakness.</li> <li>Coaching others to develop soft skills to improve negotiation skills</li> </ul>	<ul> <li>WT strategies: Given my weaknesses, can I avoid a threat.</li> <li>Can I ask for help in building my negotiation skills so that I can get a job where I can grow</li> </ul>

BA techniques to shine like the BA that you are

- Live by your own standards and goals
  - Do not compare yourself to others
  - Prioritization
  - Journey mapping
  - KPIs



### **KEY PERFORMANCE INDICATORS (KPI)**

- Use the IIBA Competency Model assessment tool
- And/or look at the BABOK® table of contents and rate your skills against the knowledge area tasks and techniques.
- Do a gap assessment on the areas you want to approve

BA techniques to shine like the BA that you are

- Develop a learning mindset
  - Identify BA Performance Improvements
  - Lessons Learned
  - Fail fast

### **LESSONS LEARNED – IDENTIFY BA PERFORMANCE IMPROVEMENTS**

KEEP DOING in my career	STOP DOING in my career	START DOING in my career

What BA skills do I need to improve?

Knowing what I want to Start Doing, what do I need to learn?

What are some learning resources I can use?

If I had applied xyz technique how would the outcome have changed?

Am I making progress toward my career goals?

#### **FINAL THOUGHTS**

#### Remember:

- Know thyself
- Live by your own goals
- Develop a learning mindset
- Don't be afraid to FAIL
- NO is not rejection

### **CONTACT INFO**

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